

## The Remote Superhost: Delivering a Personable Guest Experience from Afar

### SOURCES

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#### Our listings:

San Francisco, USA: [www.airbnb.com/rooms/1434314](http://www.airbnb.com/rooms/1434314)

Seattle, USA: [www.airbnb.com/rooms/2197168](http://www.airbnb.com/rooms/2197168)

Tasman, New Zealand: [www.airbnb.com/rooms/4879541](http://www.airbnb.com/rooms/4879541)

#### Turnover Management & Visual Checklist

##### Properly

“Properly is a visual checklist tool for hosts to share turnover instructions with hospitality and cleaning pros. Manage every detail with peace of mind. Properly is available in English, French, Italian, German, Spanish, Brazilian Portuguese, and Traditional Chinese.

*Properly works with Airbnb - our full integration allows Airbnb hosts to sign up with your Airbnb username and password, import your listing information and all of your listing photos, and sync all bookings.”*

\*\*\*Properly is available free for 12 months to all Airbnb Open 2015 attendees with 5 listings or less, and free for 3 months for those with more than 5 listings, if you register before Monday, November 16th, 2015\*\*\*

[www.getproperly.com](http://www.getproperly.com)

## **Share local experiences: Audio guides and guest guidebooks**

### Detour

“Gorgeous location aware audio walks” - available for Austin, Barcelona, Berlin, London, Marrakech, New York, Paris, San Francisco

[www.detour.com](http://www.detour.com)

### Coral

Coral is an interactive guidebook that helps your guests get the most out of your space and neighborhood.

[www.coral.life](http://www.coral.life)

### Hostfully

“Hostfully helps people make beautiful guidebooks for their guests. Hosts can share important information about their home and celebrate their favorite neighborhood spots,

[www.hostfully.com](http://www.hostfully.com)

### Pearlshare

“Pearlshare is a free iPhone app which lets you build and share local travel guides to share with everyone that comes to stay. We collect all of the details you need to find and book, you add your personal recommendation - and it all lives on a web link that you can easily share with guests.”

Pearlshare is available in the App Store: <http://pearlsha.re/download>

### Airbnb Guidebook

Create a neighborhood guide for guests. This option can be found in the Guest Resources section of your listing.

[www.airbnb.com/manage-listing/\(YOUR LISTING NUMBER\)/guidebook](http://www.airbnb.com/manage-listing/(YOUR LISTING NUMBER)/guidebook)

## **Smart Locks**

August: [www.august.com](http://www.august.com)

Igloohome: [www.igloohome.co](http://www.igloohome.co)

UniKey: [www.unikey.org](http://www.unikey.org)

Kwikset Kevo Lock: [www.kwikset.com/kevo](http://www.kwikset.com/kevo)

Weiser Lock: [www.weiserlock.com](http://www.weiserlock.com)

LockState: [www.lockstate.com](http://www.lockstate.com)

Goji Smart Lock: [www.gojiaccess.com](http://www.gojiaccess.com)

### **Key Exchanges**

Hoard Spot: [www.hoardspot.com](http://www.hoardspot.com)

Keycafe: [www.keycafe.com](http://www.keycafe.com)

### **Thermostat & Other Home Automation**

Nest Labs: [www.nest.com](http://www.nest.com)

Honeywell: [www.honeywell.com](http://www.honeywell.com)

Sensi: [www.sensicomfort.com](http://www.sensicomfort.com)

Netatmo: [www.netatmo.com](http://www.netatmo.com)